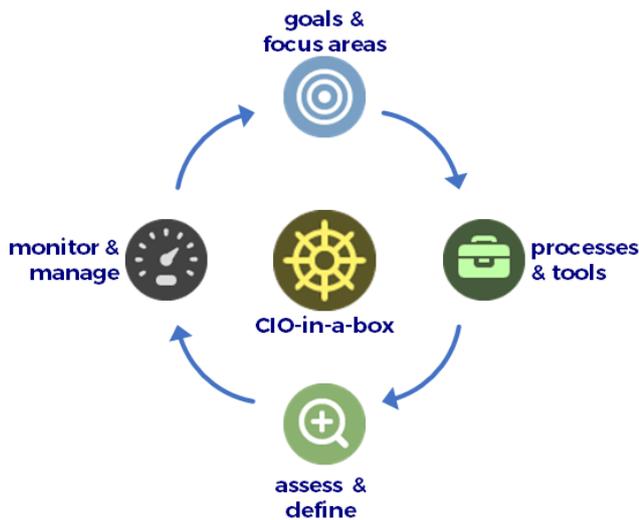




## CIO-in-a-box approach



As each situation is different, the IT management goals and focus areas are defined with the customer. The key focus is to:

- a) Ensure that IT supports the business from an operational and a strategic perspective.
- b) Ensure that IT performs from a service, content and cost perspective.

This creates a mutual understanding of the business success factors as well as the IT performance improvement or opportunity areas. IT management processes and tools are agreed and configured to fit into the customer's environment. To ease this, tools, templates and processes can be provided by Illutas if needed.

The focus areas are assessed and, again where needed, possible improvements and opportunities are defined and implemented. These are then monitored and managed and the performance fed back into the goal setting process.

The activities are usually executed at regular intervals (monthly, quarterly) and are adjusted to suit the company's processes and planning cycles.

### Example focus areas and activities

#### Strategy



*IT strategy alignment  
IT finance management  
IT organisation structure  
ROI/Portfolio optimisation*

#### Risks



*Business continuity  
Information security  
IT supplier relations  
Service management*

#### Costs



*Budgeting process  
Operational cost reduction  
Benchmarking  
IT process efficiency*

#### Technology



*Digital strategy  
Architecture review  
Processes & standards  
Application rationalisation*

## About Illutas

Illutas GmbH helps customers to solve problems through the better use of information in clear, value-adding steps. Some of our other services are:

- Digital strategy accelerator
- Application optimisation
- IT cost optimisation
- Integration and data management
- Business process optimisation
- Portfolio and project management optimisation

Please find our contact details below for more information.